



Uganda
Mr. Ivan Tatyama

PERSONAL DETAILS

Reference No.	CV-IT-615837-24
Country of Residence	Uganda
Surname	Tatyama
Given Name	Ivan
Date of Birth	Tuesday, 18 Feb 1997
Gender	Male
Marital Status	Single
Religion	Islam

PASSPORT DETAILS

Passport Number	
Nationality	Uganda
Date Of Issue	Thursday, 27 Oct 2022
Date Of Expiry	Tuesday, 26 Oct 2032
Place Of Issue	Kampala

PHYSICAL INFORMATION

Height

Weight

, I have any physical disability or serious illness.

, I have any scars, marks or tattoos.

EDUCATION INFORMATION

Highest Level of Education

Higher Secondary

School/College/University Name

Jinja Modern Secondary school

Passing Year

2015

PROFESSIONAL QUALIFICATIONS

Institute Name

The Youth Institute of Le

Course Title

Project planning and management

Passing Year

2015

LANGUAGES INFORMATION

Languages

Speaking

Writeing

Understanding

English

Excellent

Excellent

Excellent

German

Fair

Fair

Fair

French

Fair

Fair

Fair

EMPLOYMENT HISTORY

Year Of Exprience

7

Background	Am highly skilled and experienced Customer Service Assistant with a strong passion for delivering exceptional support. Your expertise lies in: Strengths: 1. Excellent communication and interpersonal skills 2. Ability to resolve customer complaints and concerns 3. Strong problem-solving and analytical thinking 4. Familiarity with customer relationship management (CRM) software Current Endeavors: 1. Handling customer inquiries and resolving issues 2. Providing product/service information and support 3. Collaborating with teams to improve customer satisfaction 4. Analyzing customer feedback to enhance services Skills: 1. Customer service and support 2. Communication and interpersonal skills 3. Problem-solving and conflict resolution 4. Time management and organization 5. CRM software proficiency Goals: 1. Continuously improve customer satisfaction ratings 2. Develop expertise in new products/services 3. Enhance team collaboration and knowledge sharing 4. Expand skills in emotional intelligence and empathy
Latest Company	Rubis Energy Uganda
Telephone No	+256772300147
Address	Kimaka
Date Of Join	2018-10-01
Last date at Job	

NOTE:-

We are Workers in Armenia / Galaxy Seven Armenia, a recruitment and employment support organization assisting employers and foreign workers in the Republic of Armenia. We have been appointed as HR consultant for the above applicant. The above (CV) applicant is our registered and recognized candidate; therefore, we assure you that the applicant will be well-mannered, sober, and gentle. After confirming hiring eligibility, our company will assist the applicant in preparing the required documents for the work authorization process and, where applicable, for obtaining a legal work residence permit in Armenia. After completion of formalities, our company will support the applicant by providing basic but very important HSE and first-aid training. Workers in Armenia / Galaxy Seven Armenia will also provide proper knowledge to the applicant about work ethics/behavior and the applicable laws and regulations of the Republic of Armenia. Our office representative will be accessible at all times through our Armenia office with 24/7 online support to

respond to the employer (Company) and assist throughout the entire process. Our entire service follows ethical recruitment practices. We do not charge any money/fees from the applicant for VISA or JOB in Armenia.